## **Roke Group**

#### **Terms and Conditions**

Welcome to the website of Roke Group. By using our website and/or services, you agree to the following Terms and Conditions. We advise you to read them carefully.

#### 1. Definitions

- Roke Group: The company specializing in HVAC installations and the recruitment and placement of foreign personnel.
- Services: All products and services offered by Roke Group, including installation, maintenance, consulting, and personnel mediation.
- User/Client: Any visitor to the website or recipient of our services.

#### 2. Applicability

These Terms and Conditions apply to every visit to our website, every offer, every agreement, and all legal relationships resulting from these between you and Roke Group.

#### 3. Services

Roke Group provides HVAC solutions and mediates in hiring qualified foreign personnel. We reserve the right to modify, adapt, or discontinue services without prior notice.

### 4. Offers and Agreements

- All offers made by Roke Group are non-binding unless explicitly stated otherwise.
- An agreement is concluded after written confirmation by Roke Group or once we have started performing the services.

### 5. Prices and Payment

- All prices are exclusive of VAT unless otherwise stated.
- Payment must be made within the payment term stated on the invoice.
- In case of late payment, we reserve the right to suspend our work.

### 6. Liability

- Roke Group is not liable for indirect damages, including consequential damages, loss of profits, or business interruption losses.
- Our liability is in all cases limited to the amount paid out under our liability insurance.

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### 7. Intellectual Property

All texts, images, logos, and other content on this website are the property of Roke Group or third parties and may not be used without prior written consent.

#### 8. Privacy

Your personal data will be treated confidentially. For more information, please refer to our Privacy Policy.

## 9. Governing Law and Disputes

- These Terms and Conditions are governed exclusively by Dutch law.
- We prefer to resolve any disputes amicably. If this is not possible, disputes will be submitted to the competent court in [insert city, e.g., Amsterdam].

#### 10. Changes

Roke Group reserves the right to amend these Terms and Conditions at any time. The most current version will always be available on our website.